

United States Postal Service®

INDUSTRYALERT

February 3, 2022

[CURRENT: FEB-03-2022 DATA FEEDS] *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

This morning (*Thursday, February 3, 2022*), from 9:00 AM CT – 10:00 AM CT, the United States Postal Service performed a scheduled Commercial System activity consisting of software updates which were critical to our technology infrastructure.

As previously advised, during the cited timeframe, there was a “brief” impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification

- **EPS** data feeds to IV-MTR

NOTE: All impacted IV-MTR data feeds referenced above are now **CURRENT**. And, we apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours (**7:00 AM CT – 5:00 PM CT**), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Option 2].

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

Thank you.

##

Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Corporate Affairs

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy